



UNSUPERVISED POOL ENTRY - FAQ'S

How do I get an Unsupervised Pool Entry Pass? Download the Active World App to purchase a season pass or a 10-visit pass. Then, book an induction through the "Book Appointment" tab on the app or at the pool with the Pool Attendant.

How much does an Unsupervised Pool Entry Pass cost? To obtain an unsupervised pool entry pass, you must have either a season pass or a 10-visit pass. Prices can be found on the Cabonne Council website, the Active World App (where you can also purchase the passes), or at the pools. Each season pass includes one free Unsupervised Pool Entry Pass fob. For 10-visit pass holders, the fob costs \$2.50 as a one-time fee. You can top up the 10-visit pass an unlimited number of times without any additional fob cost.

What hours will I be able to access the pool with my Unsupervised Pool Entry? Unsupervised pool entry is available from 6 AM to 7 PM at all seven Cabonne pools. The pool will be open with Pool Attendants present for some hours each day; hours are listed on the website. If staff are unavailable, the pool will be accessible only to unsupervised pool entry pass holders. The pool will not be accessible during user group bookings, such as for swimming clubs or school groups.

Can I use my Fitness Passport? Yes, Fitness Passports are accepted. You will need to attend an induction and pay for your fob (\$2.50). Each visit requires scanning the Fitness Passport QR code.

Can I swim on my own? You must have another person with you at the facility when you swim. This can be a fellow swimmer, a friend, a family member, or even someone watching from the sidelines. If you are at the pool with only your children, you must ensure that you or they can contact emergency services if needed. We encourage you to connect with other pool users to form a group for mutual support.

How do I access the pool with my Unsupervised Pool Entry Pass? After completing your induction, you will receive a fob to scan that opens the gate. This fob is linked to your account and automatically scans you in. Family members attending with you will need to scan their barcode on the Active World App at the barcode scanner.

Can my child get an Unsupervised Pool Entry Pass? You must be 18 years of age to obtain an unsupervised pool entry pass. However, you can bring your child with you as long as they have a season pass or 10-visit pass to scan in.

Will there be lifeguards at the pool at all times? Pool Attendants, who hold lifeguard qualifications and can perform rescues, first aid, and CPR, will be present during designated hours, which are listed on the website for each site. Pool Attendants will also handle other tasks. As always, it is the responsibility of parents or carers to supervise their children.



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What pools can I use my Unsupervised Pool Entry Pass at? If you have a town pool season pass or 10-visit pass, you can use your pass at any of the seven Cabonne pools (Canowindra, Cudal, Cumnock, Eugowra, Manildra, Molong, and Yeoval). If you have a village pool season pass or 10-visit pass, you can use it at the five village pools (Cudal, Cumnock, Eugowra, Manildra, and Yeoval).

Do I need any swimming qualifications to get an Unsupervised Swimming Pass? No qualifications are required. However, you should be capable of providing adequate care for those under your supervision at the pool.

What happens if someone is in trouble when I am at the pool during unsupervised hours? Rescue tubes and rescue ropes are available around the pool, and AEDs are located at all pools. In case of a major emergency, call 000. The facility's location is listed on the sign at the front of the pool.

If I notice someone doing the wrong thing, who should I contact? You can contact the Cabonne Council office or the Aquatics Supervisor via the QR code available at each pool.

Why is Cabonne Council running Unsupervised Pool Entry? The cost of staffing the pool at all hours is prohibitive. We aim to maximize public access to these facilities while managing operational costs.

Are there security cameras monitoring the pool? Yes, security cameras are installed and monitored periodically to ensure compliance with rules. Pass holders who enter the facility using someone else's pass will have their pass cancelled.

Will the toilets and changerooms be open during unsupervised swimming hours? Yes, toilets and changerooms will remain open during unsupervised swimming hours. Pool staff will inspect consumables regularly, but there may be occasions when supplies run out.