AGENCY INFORMATION GUIDE 2024/2025



PREFACE

This Agency Information guide has been produced by Cabonne Council in accordance with Section 20 of the Government information (Public Access) Act 2009 and is reviewed annually.

Agency Information Guides are a significant portal to government information. They allow the public to identify and access government information held by an agency. They connect the public and agencies by providing clear and accessible information on accessing government information.

This agency information guide includes:

- The structure and functions of Cabonne Council;
- The way in which the functions of Cabonne Council affect members of the public;
- The avenues available to the public to participate in policy development and the exercise of Council's functions;
- The type of information available from Cabonne Council and how this information is made available.

The Agency Information guide is available on Council's Website https://www.cabonne.nsw.gov.au/Council/Access-to-Information under ProActive Release.

Brad Byrnes

GENERAL MANAGER

SUMMARY OF AMENDMENTS

DATE	AMENDMENTS	DATE ADOPTED BY COUNCIL
JULY 2018	COMPLETE REVIEW	28 AUGUST 2018
JULY 2019	COMPLETE REVIEW	27 AUGUST 2019
JULY 2020	COMPLETE REVIEW	25 AUGUST 2020
JULY 2021	COMPLETE REVIEW	28 SEPTEMBER 2021
JUNE 2022	COMPLETE REVIEW	23 AUGUST 2022
JUNE 2023	COMPLETE REVIEW	22 AUGUST 2023
JULY 2024	COMPLETE REVIEW	22 OCTOBER 2024

VISION & MISSION



The Cabonne Local Government Area is thriving, caring, and vibrant.

Our Cabonne community recognise and acknowledge our rich culture, heritage, and history.

We strive to protect and value our environment, and the rural aspects of the region.

We recognise that we need to ensure all members of our community have access to the services and support required to be successful.

Despite being made up of a number of towns villages and localities, we recognise that we need to work together to achieve great things for our wider Cabonne community.

Where one community succeeds - we all succeed.

We are Cabonne.

RECOGNISING THE WIRADJURI PEOPLE



In the spirit of reconciliation, Council acknowledges the Traditional Custodians of the country throughout Australia and their connections to land, sea, and community.

Cabonne Council acknowledges and pays respect to the Wiradjuri people, the traditional custodians of the land referred to as Cabonne.

We recognise Aboriginal spiritual, social and cultural connections to these lands and waters, and state our commitment to ensuring that Aboriginal rights, as enshrined in legislation, are upheld, and not eroded.

1.1 About Cabonne Council

Neatly tucked in between the regional centres of Orange, Cowra, Wellington, Parkes and Forbes, Cabonne extends from Eugowra in the west, the site of Australia's biggest & most famous gold robbery at Escort Rock by Frank Gardiner, through to Ophir in the east, where Australia's first gold rush was. In the south is Canowindra, the ballooning Capital of Australia, a town full of historic pubs, antiques and wine, and to the north is the village of Yeoval, the childhood home of Banjo Paterson, one of Australia's most famous poets. Yeoval also hosts the Mulga Bill's Festival and Bike Fun Ride.



Cabonne Country is over 6,000 square kilometres and its pristine environment is home to some of the most beautiful and bountiful country in New South Wales, including magnificent Mount Canobolas, Borenore Caves and three National Parks.

As well as being rich in landscape, Cabonne is also a region rich in history, including 360 million-year-old fish fossil find and now museum in Canowindra and endless amounts of bushranger history.

1.2 Basis of Constitution

Cabonne Council is constituted under the Local Government Act, 1993 as a body politic of the State.

1.3 Organisation Structure & Resources

Cabonne Council is not divided into wards and is governed by the body of councillors who are elected by the communities of the Local Government area. The Mayor is elected by the councillors.

The role of councillors, as members of the governing body are:

- To direct and control the affairs of the Council in accordance with the Local Government Act 1993;
- To participate in the optimum allocation of Council's resources for the benefit of the area;
- To play a key role in the creation and review of Council's policies, objectives and criteria relating to the exercise of Council's regulatory functions;
- To review the performance of the Council and its delivery of services, management and plans and revenue policies of the Council.

The role of a councillor is as follows:

- To be an active and contributing member of the governing body;
- To make considered and well informed decisions as a member of the governing body;
- To participate in the development of the integrated planning and reporting framework;
- To represent the collective interests of residents, ratepayers and the local community;
- To facilitate communication between the local community and the governing body;
- To uphold and represent accurately the policies and decisions of the governing body;
- To make all reasonable efforts to acquire and maintain the skills necessary to perform the role of a councillor.
- To be held accountable to the local community for the performance of the council.

The Role of the Mayor is as follows:

- To be the leader of the council and a leader of the local community;
- To advance community cohesion and promote civic awareness;
- To be the principal member and spokesperson of the governing body, including representing the views of the council as to its local priorities;
- To exercise, in cases of necessity, the policy making functions of the governing body of the council between meetings of the council.
- To preside at meetings of council;
- To ensure that meetings of the council are conducted efficiently, effectively and in accordance with this Act;
- To ensure the timely development and adoption of the strategic plans, programs and policies of council.
- To promote the effective and consistent implementation of the strategic plans, programs and policies of the council;
- To promote partnerships between the council and key stake holders;
- To advise, consult with and provide strategic plans and policies of the council;
- In conjunction with the General Manager, to ensure adequate opportunities and mechanisms for engagement between the council and the local community;
- To carry out the civic and ceremonial functions of the mayoral office;
- To represent the council on regional organisational and inter-organisational forums at Regional, State and Commonwealth level;
- in consultation with the councillors, to lead performance appraisals of the General Manager;
- To exercise any other functions of the council that the council determines.

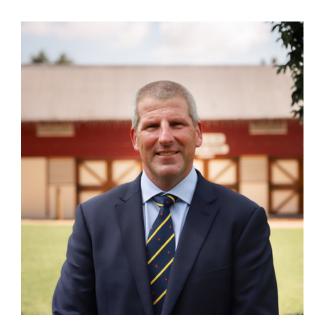


Clr Kevin Beatty

Mayor of Cabonne Council

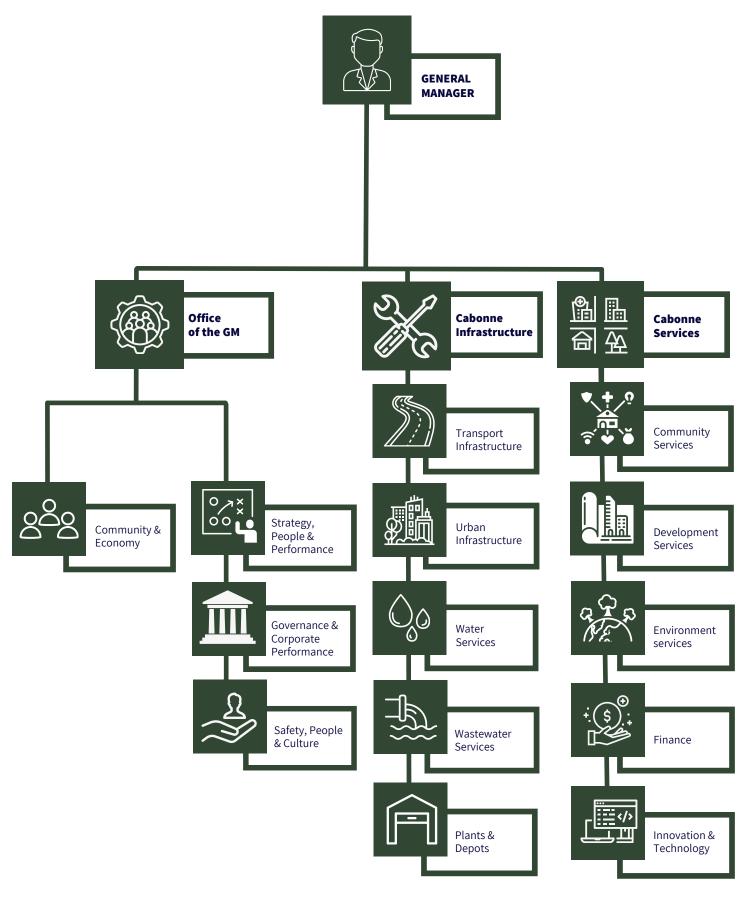
The Role of the General Manager is as follows:

- To conduct the day to day management of the council in accordance with strategic plans, programs, strategies and policies of the council;
- To implement, without undue delay, lawful decisions of the council;
- To advise the Mayor and the governing body on the development and implementation of the strategic plans, programs, strategies and policies of the council;
- To advise the Mayor and the governing body on the appropriate form of community consultation on the strategic plans, programs, strategies and policies of the council and other matters related to the council;
- To prepare, in consultation with the Mayor and the governing body the council's community strategic plan, community engagement strategy, resourcing strategy, delivery program, operational plan and annual report;
- To ensure that the Mayor and other Councillors are given timely information and advice and the administrative and professional support necessary to effectively discharge their functions;
- To exercise any of the functions of the council that are delegated by the council to the General Manager;
- To appoint staff in accordance with the organisation structure and the resources approved by the council;
- To direct and dismiss staff;
- To implement the council's workforce management strategy;
- Any other functions that are conferred or imposed on the General Manager or under thus or any other Act.



Brad Byrnes **General Manager**

1.4 Organisational Structure Chart



1.5 Functions of Council

Under the Local Government Act 1993, Council's functions can be grouped into the following categories:

Service Functions

- Provisions of community health, recreation, education and information services
- Environmental protection
- Waste removal and disposal
- Land and property, industry and tourism development and assistance
- Civil infrastructure and planning, maintenance and construction

Enforcement Functions

- Proceedings for breaches of the Local Government Act 1993 and other legislation
- Prosecution of offences
- Recovery of rates and charges

Regulatory Functions

- Approvals
- Orders
- Building Certificates

Ancillary Functions

- Resumption of land
- Powers of entry and inspection

Revenue Functions

- Rates
- Charges
- Fees
- Borrowings
- Investments

Administrative Functions

- Employment of Staff
- Management plans
- Finance reports
- Annual reports

Section 21 of the local Government Act 1993 confers or imposes the following functions on Council:

- Non-regulatory or service functions (Chapter 6)
- Regulatory functions (Chapter 7)
- Ancillary functions (Chapter 8)
- Revenue functions (Chapter 15)
- Administrative functions (Chapters 11, 12 and 13)
- Enforcement functions (Chapters 16 and 17)

In addition, Council has functions conferred or imposed on it by or under other Acts, which include:

- Biodiversity Conservation Act 2016
- Biosecurity Act 2015
- Building Professionals Act 2005
- Civil Liability Act 2002
- Community Land Development Act 2021
- Companion Animals Act 1998
- Contaminated Land Management Act 1997
- Conveyancing Act 1919
- Crown Land Management Act 2016
- Crown Lands Act 1989
- Dividing Fences Act 1991
- Environmental Planning and Assessment Act 1979
- Fines Act 1996
- Firearms Act 1996
- Fire Brigades Act 1989
- Fluoridation of Public Water Supplies Act 1957
- Food Act 2003
- Geographical Names Act 1966
- Government Information (Public Access) Act 2009
- Graffiti Control Act 2008
- Heritage Act 1977
- Impounding Act 1993
- Inclosed Lands Protection Act 1901
- Land Acquisition (Just Terms Compensation) Act 1991
- Land and Environment Court Act 1979
- Library Act 1939
- Liquor Act 2007
- Local Land Services Act 2013
- Major Events Act 2009
- National Parks and Wildlife Act 1974
- Ombudsman's Act 1974
- Pesticides Act 1999
- Pipelines Act 1967
- Plumbing and Drainage Act 2011

- Privacy and Personal Information Protection Act 1998
- Protection of Environment Operations Act 1997
- Public Health Act 2010
- Public Interest Disclosures Act 2022
- Recreation Vehicles Act 1983
- Road Transport Act 2013
- Roads Act 1993
- Rural Fires Act 1997
- Smoke-free Environment Act 2000
- State Emergency and Rescue Management Act 1989
- State Emergency Service Act 1989
- State Records Act 1998
- Strata Schemes Development Act 2015
- Surveying and Spatial Information Act 2002
- Swimming Pools Act 1992
- Threatened Species Conservation Act 1995
- Transport Administration Act 1988
- Unclaimed Money Act 1995
- Valuation of Land Act 1916
- Waste Avoidance and Resource Recovery Act 2001
- Water Management Act 2000
- Work Health and Safety Act 2011
- Workplace Injury Management and Workers Compensation Act 1998

2. IMPACT OF COUNCIL FUNCTIONS ON THE PUBLIC

Council's functions are determined towards meeting the needs and expectations of the public which it serves, and to fulfil legislative and regulatory requirements in fulfilling these requirements, the Council makes decisions that impact the public.

2.1 Service Functions

Service functions affect the public as Council provides services and facilities to the public. These include community health, recreation, education, information services, collection and disposal of garbage, as well as water and sewer reticulation services.

2.2 Regulatory Functions

Regulatory functions place restrictions on developments and members of the public must be aware of and comply with these regulations. These include approvals, orders and building certificates.

2.3 Ancillary Functions

These functions include acquisitions of land or the powers for Council to enter and inspect, this only affects the owner of the property. This may also include the funding of emergency services including SES and RFS.

2.4 Revenue Functions

Revenue functions such as rates, borrowings, investments, grants and other fees and charges affect the public directly as they are used to fund services and facilities provided to the community.

2.5 Administrative Functions

The public is not affected directly by administrative functions but they have an indirect impact on the community through the service provided. These functions include employment of staff, management of plans, financial reporting and annual reports.

2.6 Enforcement Functions

Enforcement functions affect members of the public that are in breach of legislation. These functions include proceedings for breaches of the Act, prosecution of offences and recovery of rates and charges.

2.7 Community Planning and Development Functions

Through the provision of grants, training and information Council provides support to community and sporting organisations. Council facilitates opportunities for people to be involved in community events such as Youth Week, Children's Week, Australia Day, ANZAC Day, Citizenship events, as well as promoting events of others. Council advocates and plans for needs of its communities by the preparation and implementation of the integrated planning and reporting documentation.

3. PUBLIC PARTICIPATION IN LOCAL GOVERNMENT

There are two broad ways in which the public may participate in policy development and general activities of Council. These are through representation and personal participation.

3.1 Representation

Local Government in Australia is based on the principle of representative democracy. This means that the people elect representatives to their local Council to make decisions on their behalf. In New South Wales, local government elections are held every four years. The next election for Cabonne Council is to be held September 2024.

From 2021 at each election, voters elect nine councillors for a four year term. All residents on the electoral roll are eligible to vote. Property owners who live outside of the area and rate paying lessees can also vote but must register their intention to vote on the non-residential roll. Voting is compulsory.

3.1.1 Making representation to Councillors

Residents are able to raise issues with, and make representations to, the elected Councillors. The Councillors, if they agree with the issues or representation, may pursue the matter on the resident's behalf thus allowing members of the public to influence the development of policy.

3.1.2 In Writing or in Person

Residents or ratepayers may choose to telephone or write to Council at any time about any of its operations, its facilities, its activities or its policies. They can make submissions or send petitions to Council. They may also have the opportunity to respond to questionnaires and surveys initiated by Council.

3.2 Personal Participation

Members of the public, such as ratepayers, residents and business owners, are encouraged to participate in policy development and functions of council

Council's website www.cabonne.nsw.gov.au is regularly updated with information on Council's activities, meeting agendas and business papers, as well as tenders, news items and events.

3.2.1 Council Meetings

Members of the public are able to attend Council Meetings held on the fourth Tuesday of each month commencing at 2.00pm. Council meetings are held in the Council Chambers at 101 Bank Street, Molong NSW 2866.

PUBLIC PARTICIPATION IN LOCAL GOVERNMENT

3.2.2 Open Forum

Council's policy is that members of the public be given the opportunity to address Council at a public forum on the second Tuesday of each month.

Members of the public shall, upon prior request, be allowed to address councillors at allocated public forums on matters, provided the matter is within the responsibilities of Council and not a general request for council services - members of the public will be allocated 5 minutes to do so. A written request, using the Public Address Application form must be lodged to Council by 12pm on the Wednesday before the meeting.

Speakers are requested not to make insulting or defamatory statements, and to take care when discussing other peoples' personal information (without their consent).

3.2.3 External Committees with Councillor Delegates

- Arts Out West
- Associations of Mining and Energy Related Councils NSW
- Borenore Community Progress Association
- Cabonne Floodplain Management Advisory Committee
- Cabonne/Orange Road Safety Committee
- Canobolas Bush Fire Management Committee
- Canobolas Zone Liaison Committee
- Canowindra Business Chamber and Progress Association
- Canowindra Food Basket Advisory Committee
- Canowindra Retirement Village Project Working Committee
- Cargo Progress Association
- Central NSW Business HQ
- Central Tablelands Water

- Central West Libraries
- Community Safety Precinct Committees
- Cudal Central Incorporated
- Cumnock and District Progress
 Association
- Eugowra Promotion and Progress Association
- Manildra and District Improvement Association
- Molong Advancement Group
- Mullion Creek & District Progress Association
- Nashdale & Lidster Consultative Committee
- Orange 360
- Ophir Reserve Trust Board
- Traffic Committee
- Yeoval and District Progress Association

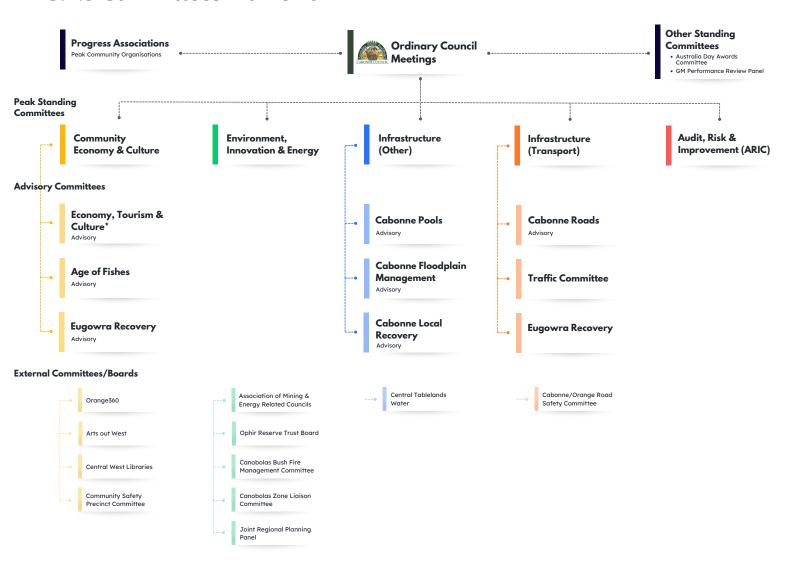
3.2.4 Council Committees

- Community, Economy and Culture Committee
- Environment, Innovation and Energy Committee
- Infrastructure (Transport)

- Infrastructure (Other)
- Audit, Risk & Improvement (ARIC)
- Australia Day Awards Committee
- GM Performance Review Panel

PUBLIC PARTICIPATION IN LOCAL GOVERNMENT

3.2.5 Committees Framework



3.2.6 Public Submissions

All significant plans, strategies and policies of Council are placed on exhibition in draft form so that interested members of the public may view them and make comments should they wish to. Exhibition documents are made available on Council's website, as well as other businesses located in the Council area.

3.2.7 Feedback, Customer Service Requests and Complaints

The public can offer feedback or submit customer service requests or complaints via an online submission form available on Council's website. These submissions will be monitored and actioned by the relevant staff members. Members of public can expect a response according to Council's policies and procedures.

COUNCILLORS

Councillors are your elected representatives for the Cabonne Shire.

They play an important role in creating and implementing their community's values, vision and strategic direction.

They are responsible for managing the shire's assets, providing a wide range of services and facilities, and ensuring finances are allocated in the best interests of the whole community.



CIr Kevin Beatty

(Mayor)

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CIr Jamie Jones

(Deputy Mayor)

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COUNCILLORS



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CIr Aaron Pearson

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Photo to be added once available



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Clr Jenny Weaver

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Under the provisions of the GIPA Act there is right of access to certain information held by Council, unless there is an overriding public interest against its disclosure.

Most open access information of Council is publicly available on Council's website at www.cabonne.nsw.gov.au

Information not available on Council's website may still be accessed by contacting Council's Right to Information Officer on 6392 3200, who can advise where the information can be located. The Government Information (Public Access) Act 2009 establishes four ways for the public to access government information.

- 1. Mandatory Proactive Release
- 3. Informal Release

- 2. Proactive Release
- 4. Formal Access Application

Cabonne Council holds information in various formats and the type of information to be released is dependent upon the ages of the information and its subject.

Schedule 1 of the GIPA Regulations also stipulates that the following additional documents are to be provided as open access information by Council, divided into the following four sections:

about Council

Section

Description

A. Information

- Annual Financial Reports
- Annual Reports
- Annual Reports of bodies exercising functions delegated by Council
- Agendas and Business Papers for any meeting of Council or any Committee of Council
- Codes referred to in the Local Government Act 1993. (LGA), including: The model code prescribed under Section 440(1) of the LGA, Council's adopted Code of Conduct and the Code of Meeting Practice
- Community Strategic Plan, Delivery Program and **Operational Plan**
- Departmental representative reports presented at a meeting of Council
- EEO Management Plan
- Land Register
- Minutes of any meeting of Council or any Committee of Council
- Policy concerning the payment of expenses incurred by, and the provision of facilities to, Councillors
- Register of current Declarations of Disclosures of Political donations

Schedule 1 of the GIPA Regulations also stipulates that the following additional documents are to be provided as open access information by Council, divided into the

follo	following four sections:			
SUC	Section	Description		
OPEN ACCESS INFORMATION - Schedule 1 GIPA Regulations	A. Information about Council	 Register of Delegations Register of Graffiti removal works Register of Investments Register of Voting on Planning Matters Returns of the Interests of Councillors, designated persons and delegates. 		
	B. Plans and Policies	 Local policies adopted by Council concerning approvals and orders Plans of Management of Community Land Environmental Planning Instruments, Development Control Plans and Contribution Plans 		

Schedule 1 of the GIPA Regulations also stipulates that the following additional documents are to be provided as open access information by Council, divided into the following four sections:

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GIPA Regul	
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Section

C. Information

about DAs

Description

- Development Applications and any associated documents received in relation to a proposed development including:
 - 1. Acoustic Consultant Reports
- 2. Construction Certificates
- 3. Heritage Consultant Reports
- 4. Home Warranty Insurance documents
- 5. Land Contamination Consultant Reports
- 6. Occupation Certificates
- 7. Records of decisions on Development Applications including decisions on appeal
- 8. Records describing general nature of documents that Council decides to exclude from public view including internal specifications and configurations. and commercially sensitive information
- 9. Structural certification documents
- 10. Submissions received on Development Applications
- 11. Town Planner Reports
- 12. Tree Inspection Consultant Reports

Schedule 1 of the GIPA Regulations also stipulates that the following additional documents are to be provided as open access information by Council, divided into the following four sections:

Section

Description

C. Information about DAs

- The above does not apply to so much of the information referred to above as consists of:
- 1. The plans and specifications for any residential part of a proposed building, other than plans that merely show height and its external configuration in relation to the site on which it is proposed to be erected or
- 2. Commercial information, if the information would likely to prejudice the commercial position of the person who supplied it or to reveal a trade secret.
- 3. Development applications made before 1 July 2010 and any associated documents received (whether before, on or after that date) in relation to the application.

*Consistent with advice from the Information and Privacy Commission NSW, for copyright reasons, Cabonne Council is unable to make copies of plans in DA's for members of the public. If you wish to make a copy, you need to get permission from the copyright owner. If you need advice, please contact your solicitor. The Council cannot advise you about copyright issues.

Schedule 1 of the GIPA Regulations also stipulates that the following additional documents are to be provided as open access information by Council, divided into the following four sections:

Section

Description

D. Approvals,
Orders and Other
Documents

- Applications for approvals under Part 1 Chapter 7 of the Local Government Act 1993
- Applications for approvals under any other Act and associated documents received
- Leases and Licenses for use of Public Land classified as Community Land. Performance improvement orders issues to Council under Part 6 of Chapter 13 of the Local Government Act 1993

D. Approvals,
Orders and Other
Documents

- Compulsory Acquisition Notices
- Orders given under Part 2 of Chapter 7 of the Local Government Act 1993 and any reasons given under section 136 of the Local Government Act 1993
- Orders given under the Authority of any other Act
- Plans of land proposed to be compulsorily acquired by Council
- Records of approvals granted or refused, any variation from Council Policies with reasons for the variation, and decision made on appeals concerning approvals.
- Records of Building Certificates under the Environmental Planning and Assessment Act 1979

4.1 Mandatory Proactive Release - Open Access Information

Available on Council's Website are the the following documents defined as "Open Access Information" under Section 18 of the GIPA Act:

- Council's current publication guide
- Information about the agency contained in any document tabled in Parliament by or on behalf of Council, other than any document tabled by order of either House of Parliament
- Council's policy documents
- Council's disclosure log of access applications
- Council's register of government contracts
- Council's record of the open access information that it does not make publicly available on the basis of an overriding public interest against disclosure
- Such other government information as may by prescribed by the GIPA regulations as open access information.

4.2 Proactive Release

Council will make as much other open access information available on its website or via an informal request free of charge or the lowest reasonable cost, unless there is an overriding interest against disclosure. Such information may include frequently requested information or information of public interest that has been released as a result of other requests.

Members of the Public can contact Council with suggestions for information which can be considered for authorised release.

Circumstances Costs Would Apply

Information requests where a charge is imposed:

- Inquiry searches of Rating and Valuation, Records, Historical Records and Cemetery Records.
- Search of Building Records.

4.3 Informal Release

- Council is authorised to release government information held by it to a person in response to an informal request by the person unless there is an overriding public interest against disclosure.
- Council can release government information in response to an informal request subject to any reasonable conditions that the Council thinks it to impose.
- Council cannot be required to disclose government information pursuant to an informal request and cannot be required to consider an informal request for government information.
- Council can decide by what means information is to be released in response to an informal request.
- Council can facilitate public access to government information contained in a record by deleting matter from a copy of the record to be released in response to an information request if inclusion of the matter would otherwise result in there being an overriding public interest against disclosure of the record.
- The functions of Council under this section may only be exercised by or with the authority of the principal officer of Council.

To make an informal access application click here or email council@cabonne.nsw.gov.au

4.4 Formal Access

Before lodging a formal access application, the person seeking information from Council should check that the information is not already available on Council's website or could be easily made available through an informal request application.

Where informal access is not possible, formal GIPA procedures and associated fees will apply. Formal applications for information under the GIPA Act should be accompanied by a \$30 application fee. In addition to the application fee, a \$30 per hour processing fee charges for all requests to access documents that are not for personal information and cannot be obtained under other legislation.

Please note, to be a valid Formal Access Application it must meet the following requirements:

- Be in writing
- Specify it is made under the GIPA Act
- State an Australian postal address
- Be accompanied by the \$30 fee
- Provide sufficient detail to enable Council to identify the information requested.

To make a formal access application <u>click here</u> or email council@cabonne.nsw.gov.au

4.5 Fees and Charges

The Government Information (Public Access) Regulation requires that Open Access Information held by Council, is to be made publicly available for inspection, free of charge. The public is entitled to inspect these documents on Council's website (unless there is an unreasonable additional cost to Council to publish these documents on the website) and at the offices of the Council during ordinary office hours or at any other place as determined by the Council. Any current and previous documents of this type may be inspected by the public free of charge. Copies can be supplied for reasonable copying charges as set out in Council's schedule of fees and charges. Click here for Council's Fees and Charges.

4.6 Copyright

Nothing in the regulations requires or permits Council to make open access information available in any way that would constitute an infringement of copyright (Section 72(2) (c) GIPA Act).

Access to copyright documents will be granted by way of inspection only, unless the copyright owner's written consent is provided. Where authority is unable to be obtained or the copyright owner is not able to be contacted, copies of copyright material will not be provided. These documents include plans/drawings, consultants reports, Statements of Environmental Effects and other miscellaneous reports submitted with a development application.

5. Access and Amendments to Council Documents

Council's documents can be accessed in varying ways and most documents can be inspected at and obtained from Council's Main Office in Molong between the hours of 9:00am and 5:00pm, Monday to Friday (except public holidays). For further enquiries about any documentation, please contact Council on 6392 3200. If you would like to amend a document of Council which you feel is incorrect, it is necessary for you to make a written application to Council in the first instance.



Cabonne Council



@cabonnecouncil



Linked in Cabonne Shire Council



Click the link below to view the Data NSW Home Page Home | Data.NSW



Information and Privacy Commission New South Wales (nsw.gov.au)

Email: ipcinfo@ipc.nsw.gov.au

Phone: 1800 472 679

GPO Box 7011, Sydney NSW 2001

Level 15, McKell Building, 2-24 Rawson Place Haymarket NSW 2000 9:00am to 5:00pm Monday to Friday (excluding public holidays)